

(Customer Logo may be inserted here)

Implementation of the Liberty Mutual Group Medical Provider Network (MPN)

MEMORANDUM

To: (customer name here) Covered Employees

From: Human Resources

Date: (insert date of communication)

From: Human Resources

Re: **California Workers' Compensation – Medical Provider Network**

California's workers' compensation law allows employers and their claim administrators to implement and direct injured employees to a Medical Provider Network (MPN) for medical care. Our claim administrator, Liberty Mutual, has implemented the Liberty Mutual Group MPN for workers' compensation claims. This is similar to group health networks but specifically designed for work-related injuries.

As required by Division of Workers' Compensation administrative code section 9767.12, notification must be given to all covered employees prior to implementation of a Medical Provider Network (MPN).

Effective **<ENTER DATE>**, medical treatment for new work injuries will be provided through the Liberty Mutual Group MPN. Unless you predesignate a physician or medical group, your new work injuries arising on or after **<INSERT EFFECTIVE DATE OF MPN>** will be treated by providers in the Liberty Mutual Group MPN.

If you have an existing injury, you may be required to change to a provider in the Liberty Mutual Group MPN. The Claims Case Manager assigned to your claim can provide additional information.

Liberty Mutual provides Internet access to the list of providers in their MPN using Provider Referral Services (PRS). You can access PRS at any time to find a medical provider or specialist in your area using the following URL address: www.LIBERTYMUTUALPRS.com or call the PRS Hotline at: 1-800-944-0443.

For additional information on the Liberty Mutual Group MPN please refer to the workers' compensation poster or contact your supervisor or human resources representative.